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Office of Investigations

Introduction



To protect the mail and to maintain the integrity of postal processes and personnel, the Postal Service relies on the investigative efforts of OIG special agents. These special agents – federal law enforcement officers investigate internal crimes and fraud against the Postal Service. Their efforts contribute to safeguarding the Postal Service’s revenue and

assets and help deter postal crimes, ultimately helping to maintain a stable and sound Postal Service.

Special agents stationed in approximately 90 offices nationwide conduct investigations in the following program areas:

- Contract Fraud
- Financial Fraud
- Internal Mail Theft
- Official Misconduct
- Major Fraud
- Health Care Provider Fraud
- Health Care Claimant Fraud

The OIG's Special Inquiries Division (SID) investigates complaints against all Inspection Service and OIG employees and all Postal Service executives. SID also investigates whistleblower reprisal and workplace environment issues impacting the Postal Service, OIG, and Inspection Service.

Resources

[Introduction \(/investigations\)](#)

[Report Fraud \(/hotline\)](#)

[Report Mail Theft \(/hotline\)](#)

[Investigation FAQs \(/frequently-asked-questions#\)](#)

Program Areas

[Contract Fraud \(/investigations/contract-fraud\)](#)

[Financial Fraud \(/investigations/financial-fraud\)](#)

[General Crimes \(/investigations/official-misconduct\)](#)

[Health Care Claimant Fraud \(/investigations/claimant-fraud\)](#)

[Health Care Provider Fraud \(/investigations/provider-fraud\)](#)

[Internal Mail Theft \(/investigations/internal-mail-theft\)](#)

[Narcotics \(/investigations/narcotics\)](#)

Specialized Units

[Contract Fraud Investigations Division \(/investigations/contract-fraud\)](#)

[Cyber Crimes Unit \(/investigations/cyber-crimes-unit\)](#)

[Special Inquiries Division \(/investigations/special-inquiries-division\)](#)

Latest **Blog** Posts

[Keep on Trackin' \(/blog/keep-trackin%E2%80%99\)](#)

[Thinking Inside and Outside the Box \(/blog/thinking-inside-and-outside-box\)](#)



(/blog/keep-trackin%E2%80%99)

Many of you likely use Global Position System (GPS) on



(/blog/thinking-inside-and-outside-box)

While many of you may have experienced going to

Latest **Audit** Asks

What Has Been the Inspection Service's Response to Mail Theft/Fraud During the COVID-19 Pandemic? (/audit-asks/what-has-been-inspection-services-response-mail-theftfraud-during-covid-19-pandemic)



(/audit-asks/what-has-been-inspection-services-response-mail-theftfraud-during-covid-19-pandemic)

The U.S. Postal Inspection Service is responsible for ensuring Postal Service employees' safety and the security of the mail. During the pandemic, there have

Are Scheduled Times and Hours for HCR Trips Accurate? (/audit-asks/are-scheduled-times-and-hours-hcr-trips-accurate)



(/audit-asks/are-scheduled-times-and-hours-hcr-trips-accurate)

Highway Contract Route (HCR) suppliers provide contracted transportation service based on established scheduled hours for the drivers to complete the trip. The times for the trip are manually entered in the system. Incorrect entries may result in inaccurate

Twitter Feed

@oigusps (<http://www.twitter.com/oigusps>)

🐦@FatDaddySays (<http://twitter.com/@FatDaddySays>) Hello. Thank you for your message. Please file a complaint directly with the Postal Service at 1-800-... <https://t.co/vnHLBdtGco> (<https://t.co/vnHLBdtGco>)
Nov 25 (<http://twitter.com/oigusps/status/1331606048004825088>)

🐦@MftBZ (<http://twitter.com/@MftBZ>) Hello. Thank you for your message. Please file a complaint directly with the Postal Service at 1-800-275-877... <https://t.co/RUIkC0kchD> (<https://t.co/RUIkC0kchD>)
Nov 25 (<http://twitter.com/oigusps/status/1331605932254638080>)

🐦@Sim73080994 (<http://twitter.com/@Sim73080994>) Hello Sim. Thank you for your message. Regarding your concern, we recommend filing an online complaint... <https://t.co/7c4z0Y5Ijz> (<https://t.co/7c4z0Y5Ijz>)
Nov 25 (<http://twitter.com/oigusps/status/1331605836578381834>)

🐦We have 2 openings for qualified criminal investigators – one in our New Orleans office, the other in Oklahoma City... <https://t.co/EBTwb5MWOr> (<https://t.co/EBTwb5MWOr>)
Nov 24 (<http://twitter.com/oigusps/status/1331229544779538435>)

🐦Wanted: Attorney experienced in criminal law/litigation to fill Special Asst. US Atty position with us in Dallas. D... <https://t.co/wZVUfCcUyV> (<https://t.co/wZVUfCcUyV>)
Nov 23 (<http://twitter.com/oigusps/status/1330941725662121984>)

Get In Touch

Comments Wanted

We encourage you to visit our [blog \(/blog\)](/blog/), which has a new topic for discussion every Monday. You can also give us your thoughts and opinions about upcoming audits on our [Audit Asks \(/audit-asks\)](/audit-asks/) page. Please refer to our [comment policy \(/general/comment-policy\)](/general/comment-policy/) for further information.

More Resources

[Accessibility \(/general/accessibility\)](/general/accessibility/)

[Privacy Policy \(/privacy-policy\)](/privacy-policy/)

[FOIA \(/general/foia\)](/general/foia/)

[Personal Assistance Services \(/sites/default/files/el670184.pdf\)](/sites/default/files/el670184.pdf)

Related Sites

USPS (<http://www.usps.com>)

No Fear Act (<http://about.usps.com/who-we-are/no-fear-act/welcome.htm>)

IGNET (<http://www.ignet.gov/>)

U.S. Postal Inspection Service (<https://postalinspectors.uspis.gov/>)

USA.gov (<http://www.usa.gov/index.shtml>)

Stay Connected

Follow us on social media

Sign up for e-mail alerts

Report fraud, waste, or abuse to our Hotline (</hotline>)

Request information under the Freedom of Information Act (FOIA) (</general/foia>)

[USPS OIG Alumni \(/general/usps-oig-alumni\)](/general/usps-oig-alumni) | [LEOSA \(/leosa\)](/leosa)

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